

Summary

I'm a UX designer on a mission. When I was younger I wanted to be a doctor because of the tangible ways they help people. I pass out at the sight of blood so I became a designer instead. My mission as a designer? To help people in tangible, meaningful ways.

I'm driven by empathetic curiosity and believe that inspiration is often found in unexpected places.

I'm currently located in Springfield, Missouri and working at 40Digits.

Areas of Skill

- Wireframing
- Prototyping
- Information architecture
- Interviewing
- Brainstorming
- Product research
- Observation & analysis
- Written & verbal presentation
- Writing & editing
- Quality assurance
- Quality control

Professional Experience

UX Intern, then Jr. UX Designer / Quality Control Analyst at 40Digits

December 2013 - Present

At 40Digits I have become more well-rounded as a UX practitioner. Working with a UX team has been a great learning experience for teaching me the power of collaboration to produce excellent ideas.

As the team has grown, more opportunities to work on bigger projects has given me the opportunity to take on more responsibility.

Key Responsibilities

- Prototyping
- Wireframing
- Sitemap creation
- Stakeholder interviews
- Needs analysis
- Content inventories
- Competitive reviews
- Client presentations
- Process / tool research
- Quality control

UX Intern at Slash/Web Studios

May 2013 - August 2013

Working at Slash/Web Studios in a summer internship was my first experience with user experience design. As the only team member dedicated to UX, I was given much freedom to explore and try new activities. These included Post-It brainstorming, persona development, and UI pattern research. Most of my work here centered around website and web application design.

3 recommendations available on LinkedIn

Key Responsibilities

- Brainstorming
- Structuring content
- Organizing content
- Researching interface design patterns
- Sketching ideas
- Wireframing based on research

Quality Assurance Technician at Classy Llama Studios

March 2011 - May 2013

As the first quality assurance technician at Classy Llama, I was given the opportunity to help define the QA and QC process. I tested e-commerce websites and transactional emails on multiple devices, operating systems, and browsers. During this testing, I searched for bugs and usability issues which needed to be documented in a clear and concise format. This position prepared me to be an effective designer by advancing my written and verbal communication skills. In addition, it exposed me to common design patterns and user flows.

5 recommendations available on LinkedIn

Key Responsibilities

- Quality assurance
 - Quality control
 - Process documentation
 - Email campaign management
 - Written & verbal communication
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Passion Projects

The UX Intern **theuxintern.com**

This was an interview podcast that I started during my first UX internship. It was born out of my abundance of questions about the field. In it, I asked seasoned UX designers such as Jarad Spool, Whitney Hess, and Luke Wroblewski those questions from my perspective as a UX intern.

Experience Pod **experiencepod.com - launching 2017**

This podcast is going to be an exploration of UX design in untraditional places. Through interviews with doctors, architects, restaurateurs, and others, lessons will be learned that can be applied to the traditional field of digital UX design.

Authored an article for UXPA Magazine in April 2015

I wrote about what I learned from The UX Intern for UXPA Magazine in an article titled, Advice from UX Heroes: 9 Golden Nuggets. This article summarized nine key takeaways that I came away from the show with.

Spirit of the Midwest **spiritofthemidwest.com**

This was another interview podcast that I hosted with a friend who also hails from the Midwest. In it, we talked with Midwesterners from various backgrounds about work and life. In doing so we exposed the deep values and pride found in this part of the country.

Software Skills

- Sketch
- InVision
- Balsamiq
- UXPin
- Omnigraffle
- Microsoft Office suite
- Google Apps suite
- HTML & CSS

Education

I graduated in May 2016 with a BA in Communications from Thomas Edison State University in Trenton, New Jersey.